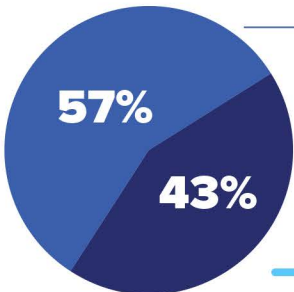


# What's Hurting Caseload Productivity

## IN FINANCIAL CRIME INVESTIGATIONS?

According to a 2020 survey conducted by Authentic8 and the Association of Certified Financial Crime Specialists (ACFCS), more than half of financial crime analysts have seen caseload productivity decline or stagnate over the last year, putting their organizations at risk of monetary loss, compliance violations and prolonged exposure to adversaries.

## Productivity Challenges Put Organizations at Risk



**57%** can handle the same or fewer cases than last year

**43%** can handle more cases than last year

- In this group, **86%** said they have heavily invested or plan to invest in OSINT-gathering capabilities

*OSINT gathering is a critical factor of productivity*

## Anonymity Critical But Not Common

**91%**

of analysts said anonymity is desirable or critical, but many organizations are unable to manage attribution, potentially prolonging cases and putting investigations in jeopardy

**42%**

of analysts reported conducting investigations anonymously, according to a previous survey

## Dark Web Remains in the Dark

**9%**

Access the dark web on a weekly

**10%**

Access the dark web on a monthly basis

**6%**

Access the dark web on a yearly basis

**46%**

Do not access the dark web, but would be valuable if done securely and with an audit trail

**29%**

Do not need to access the dark web

*Leaving the dark web untapped could ignore valuable evidence, hampering caseload productivity*

## DIY Isolation Isn't Up to the Task

**84%** of analysts said their organization should invest more to reduce management overhead for IT related to investigations

Homespun, "dirty" networks and machines can be difficult to access, build and maintain, and they don't guarantee:



100% isolation from the corporate network



Anonymity to protect analysts and investigation

## Top Challenges to Online Investigations

**28%**

Training to keep up with evolving criminals / technology

**19%**

Budget constraints

**18%**

Workflow productivity tools

**14%**

Training to keep up with regulatory / compliance changes

**9%**

Shift to working from home

**8%**

Hiring / retaining staff

*Lack of specialized training could mean analysts are less productive or don't produce top-quality investigations*

### DOWNLOAD REPORT

The full 2020 Global Financial Crime Investigations Survey Report shows all the findings and insights on how to improve productivity.

Learn how Silo for Research provides financial crime analysts with the tradecraft and workflow tools they need, all with 100% web isolation and policy enforcement.

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